





Healthcare system transformation: Predicting the future?

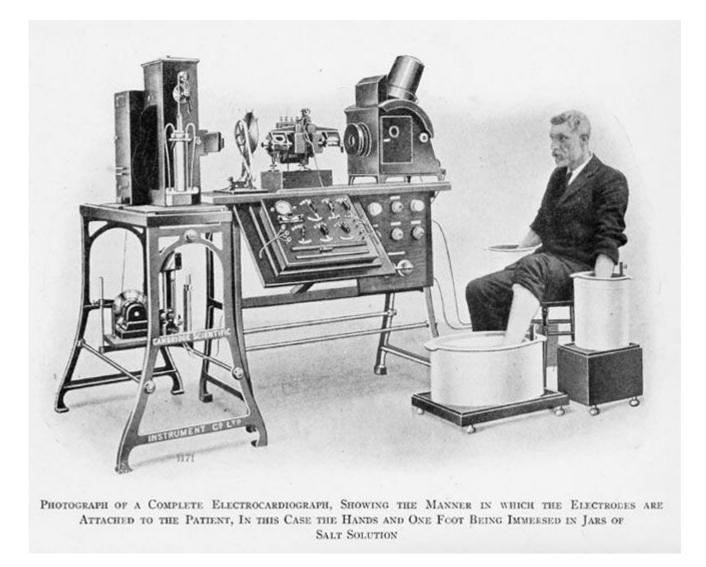
26th Annual Congress of the Czech Society of Cardiology, Brno

8<sup>th</sup> May 2018

John Crawford Healthcare Industry Leader Europe, IBM



# First tele-cardiogram: Willem Einthoven, 22 March 1905, Leiden

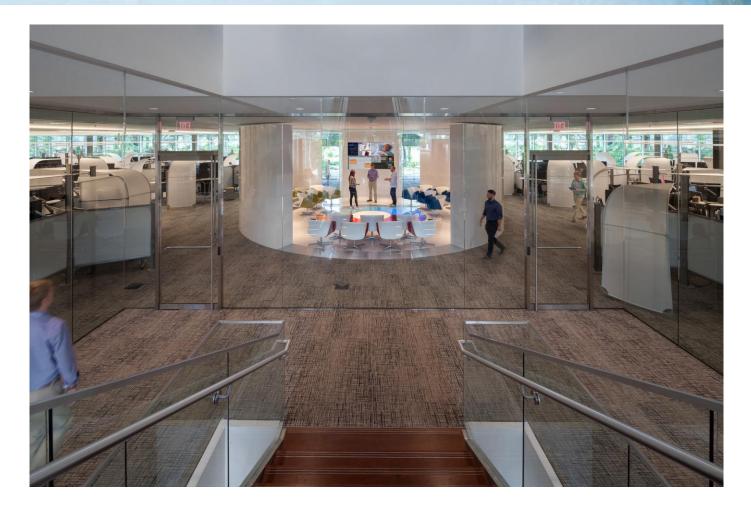


Cardiology Journal, 2007, Vol. 14, No. 3, pp. 316.317 Copyright © 2007 Via Medica

# Anticipating remote medical consultations using radio in 1924

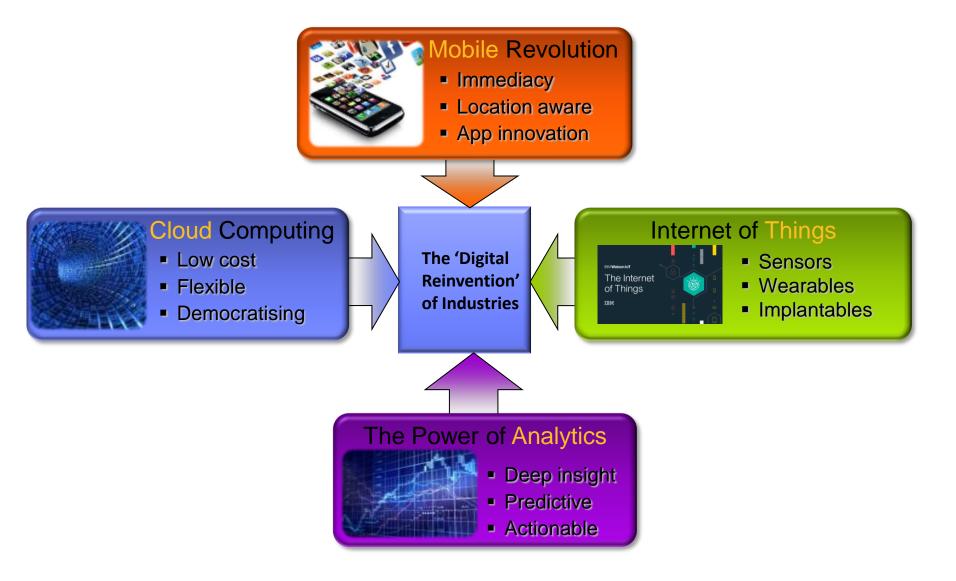


# Mercy Virtual: The world's first facility dedicated to telehealth?



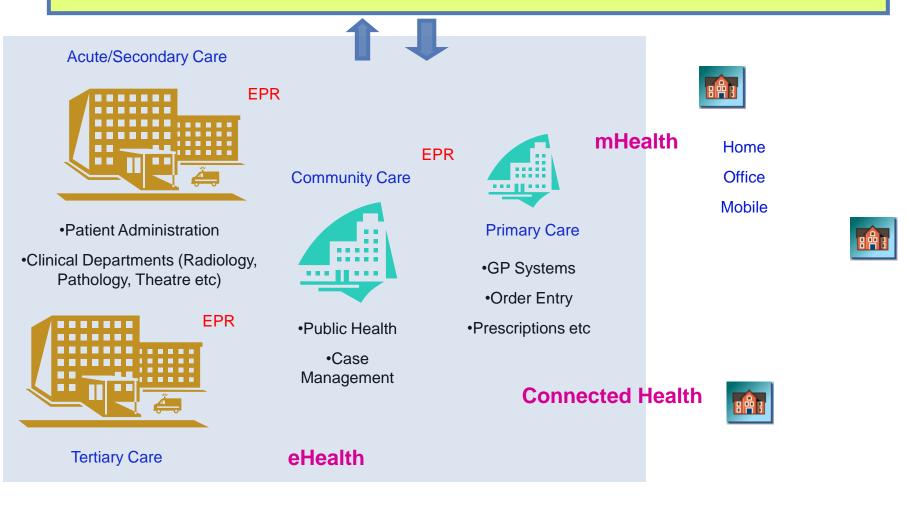
54 million dollar investment in Missouri, 330 specialised healthcare professionals providing ICU and home monitoring, nurse on call, and telestroke services

# Converging technological innovations are driving the digital revolution across many industries – including healthcare



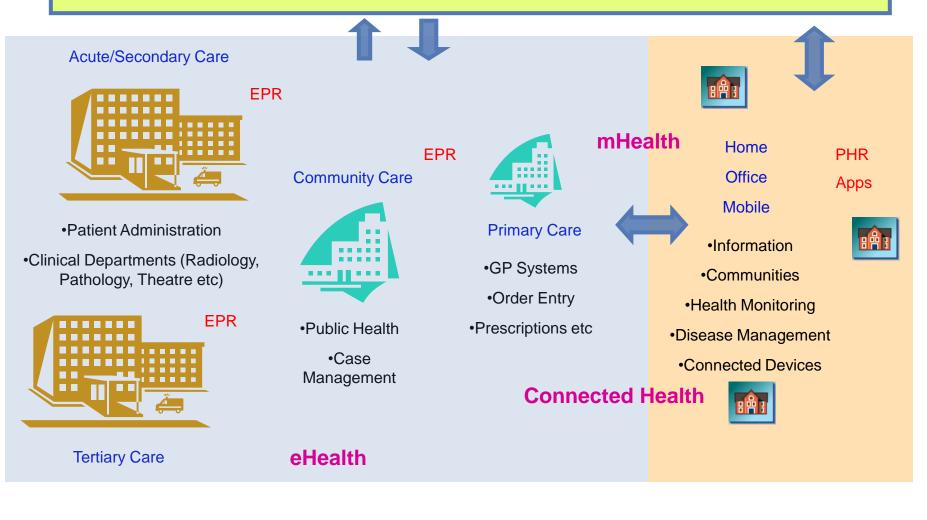
eHealth has mostly consisted of enabling and connecting providers of *medical care* 

National eHealth Infrastructure (Unique ID, Summary Care Record, Disease Registries, Image Archives, Portals etc)



## How can we speed adoption of **Digital Health** services for all?

National eHealth Infrastructure (Unique ID, Summary Care Record, Disease Registries, Image Archives, Portals etc)



# 1. Care systems will use data to proactively manage population and individual health risks (Population Health)



#### **Prevention**

Educate and engage to modify behaviours to reduce health risks

- Run effective public health programmes
  - Increase health literacy and self-awareness
  - Encourage individuals to manage health risks

### **Early intervention**

Promote routine screening and healthy lifestyles to defer disease onset and manage risk

## Care Management

Deliver the right care services in a coordinated way to maintain quality of life and optimise resources

- Predict disease onset to intervene earlier
- Support for smoking cessation, reducing alcohol and drug dependency, promoting increased activity, dietary advice

- Prevent admissions and readmissions through alternative care pathways
- Provide proactive support for rehabilitation
- Ensure dignified and compassionate end of life care for elderly with frailty and dementia

# 2. For patients with complex needs, we need multidisciplinary teams with shared plans



Region of South Denmark - Shared Care Platform

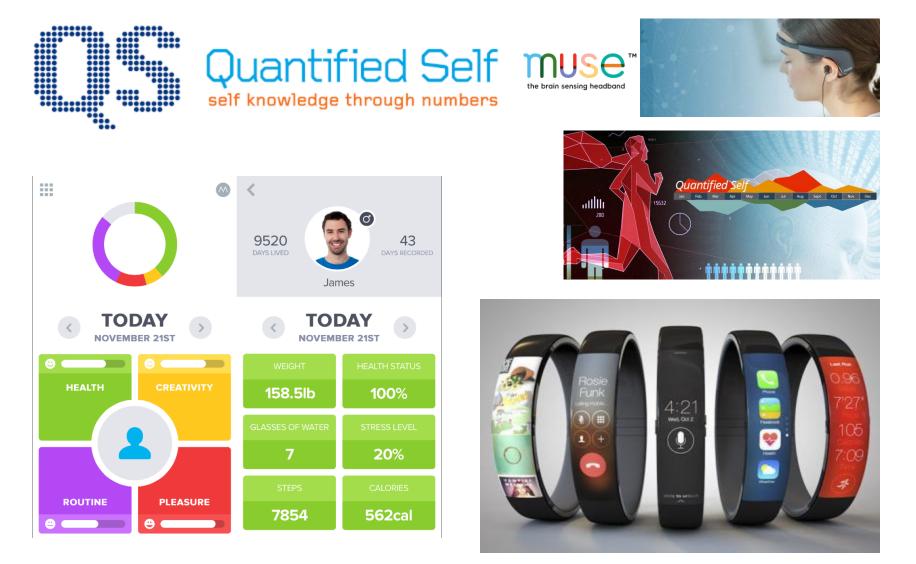
Catalonia – Shared Individual Intervention Plan (PIIC)



Generalitat de Catalunya Programa de prevenció i atenció a la cronicitat

Scotland – Anticipatory Care Planning and Key Information Summary (KIS)

3. Each of us will be engaged as managers of our own health



4. New services will be created to meet the demands of an older population

# Call and Check - postal workers to provide support and care for the community





Jersey Post now offers a range of health related services to the local community. From regular visits for vulnerable residents to repeat prescription services, our new services will help make your life a little easier.

# 5. The Internet of Things (IoT) - smart homes, telehealth and robotics will support 'ageing in place'





Telemedicine, telehealth, telecare: keeping people safe at home





Smart Homes: analysing activities of daily living (ADL) – Bolzano, Italy

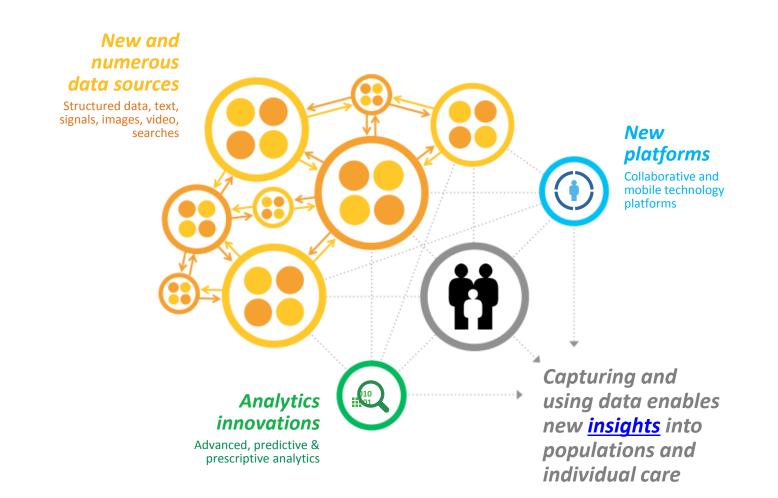


Affective Computing: recognising emotions and responding to them – Pepper, USA

Assistive technologies: robots that can lift and carry to compensate for disabilities – RoBear, Japan



# 6. Health data will be liberated and put to work for our benefit



Data will support medical research, personalised medicine and healthcare service improvement

7. Machine learning and artificial intelligence will support the development of personalised healthcare & precision medicine



Ken Jennings vs Watson vs Brad Rutter, Jeopardy, 13-14 February 2011

# It begins with the power of Watson

- Understands, reasons, learns and interacts
- Extracts and derives meaning from structured and unstructured content – at scale
- Provides analyses across vast arrays of criteria to transform decision-making
- Dynamically updates hypotheses based on variable chains of evidence
- Harnesses entire bodies
  of knowledge

## Humans excel at:







Morals









Common Sense

Dilemmas

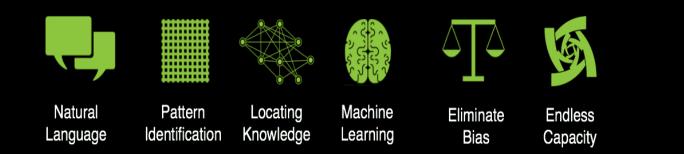
Compassion

Imagination Dreaming

ng Abstraction

Generalization

## Cognitive systems excel at:







John Crawford Healthcare Industry Leader IBM Europe



